



Return & Refund Policy

Thank you for shopping at www.fffm.com.au

If you are not entirely satisfied with your purchase, we are here to help.

Returns

You have 14 calendar days to return an item from the date you received it.

To be eligible for a return, your item must be unused and in the same condition that you received it including all tags. Your item must be in the original packaging.

Your item needs to have the receipt or proof of purchase.

Refunds

Once we receive your item, we will inspect it and notify you that we have received your returned item and notify you on the status of your refund. If your return is approved, we will initiate a refund to your credit card (or original method of payment).

You will receive the credit within 7 days, depending on your card issuer's policies.

Shipping

You will be responsible for paying for your own shipping costs for returning your item.

Shipping costs are non-refundable. If you receive a refund, the cost of return shipping will be deducted from your refund.

Contact Us

If you have any questions or are unclear about any of the return or refund policies

Please contact us at: contact@fffm.com.au